LEO AYALA

<https://leo-ayala.github.io/Portfolio/>

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Oviedo, FL 32765 407.864.1118

**EDUCATION**

November 2020 **University of Central Florida**

*Web Developer Coding Bootcamp*

May 2018 **University of Central Florida**

*Bachelor of Science in Education, Sports and Exercise Science*

**WORK EXPERIENCE**

Feb. 2019 – Mar. 2020 **Drive Shack**

*Bay Caddie Captain*

* Quickly and efficiently resolved miscellaneous customer concerns and issues
* Effectively managed ten bay’s consisting, on average, of six customers per bay
* Served as in-charge of Caddies and provided effective communication between Caddies and Managers
* Aided management in open and close responsibilities by directing team members to their appropriate station in order to efficiently get the restaurant ready to open or close

Jul. 2018-Dec. 2018 **Florida Hospital Sports & Medicine Rehab**

*Physical Therapy Tech*

* Assisted Physical Therapists in patient rehabilitation for 300+ hours
* Identified appropriate equipment needed for each rehabilitation session and effectively cleaned equipment in line with interoffice regulations
* Communicated with patients in order to better understand their needs to provide each patient with the most comfortable experience

Jan. 2016-Apr. 2017 **Oviedo Aquatic Facility**

*Lifeguard/Swim Instructor*

* Ensured the appropriate safety protocols were followed to provide a safe environment for all patrons of the facility
* Responsible for charging each patron appropriately and ensuring each transaction was recorded
* Responsible for administering swim lessons to patrons ranging in ages from 6 months old to 72 years old

**SKILLS/CERTIFICATIONS**

**Proficiencies**: Microsoft Excel, Powerpoint, and Word

**Knowledgeable:** HTML, CSS, JavaScript (Nodejs), and SQL

**Fluent:** English and Spanish